



SD-Flex

SD Flex fare/tariffs, sales and service in public transport.

A consistent sales accounting and customer management solution for kilometer-based tariffs, new interconnection fares and special forms of financing.

Consulting solution

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Illustration of the fare/price model

Presentation: Implementation concept of your fare model.

Technology & interfaces

Analysis of technical requirements.

User friendly design

Requirements for interface and media presentation.

Migration planning

Sources and data structures of connected and isolated systems.

Your SD-Flex

Complete individual solution.
Target concept.

Implementation

Planning and implementation of specifications.

SD-Flex

The functional range of your IT system determines your fare arrangement of tomorrow. The future of public transport should be flexible and responsive. Can you do that?

SD-Flex by Synväx

SD-Flex is a standardized and at the same time customer-specific consulting solution which aims to prospectively map all DACH-wide fare models and forms of financing of public transport. Based on a process model unified by Synväx, need-based customization is carried out in six phases of analysis and consultation. The result: An IT-technically and organizationally 1:1 implementable and detailed target concept that supports you in the billing of all sales sources.

Special features of the solution

SD-Flex is the result of many years of industry experience and consulting in public transport. The solution is that all data from a variety of distribution sources, whether analog or digital ticket system, e-card application, EFAD driver accounting or vending machines, are centrally provided in a system for billing and customer care. The interfaces between the different platforms are decisive and provide the necessary flexibility.

Independent and comprehensive

Our goal: A uniform sales accounting and customer management solution for all transport companies in a network regardless of the ERP system used. Smaller companies without an ERP system using their own stand-alone solution are also included. The basis of the solution can be, for example, the SAP module SD (Sales & Distribution) with user-friendly and user-friendly UI5 interface technology optimized for all end devices. Fast and platform-independent where customer master records can be managed, products can be displayed or information about EBEs can be obtained.

Benefits

- ➊ Automation and standardization of processes through the cross-company use of SD-Flex.
- ➋ Standardized and automatically generated reports (e.g. composite message) of all transport companies.
- ➌ Simplify by bundling and migrating different data and processes.
- ➍ Uniform format for defined tariffs, tariff models and forms of financing for first issue and later modification.
- ➎ High resource efficiency through the use of existing standard interfaces.
- ➏ Uniform interfaces for service, customers, vending machines and Internet to improve passenger service.

Take the ride and gain momentum

Prepare yourself for tomorrow. Together, we will go through all the requirements in six stages.

Do you have questions?

Please do not hesitate to contact us:

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Want to learn more about Synväx?

Visit us on our website:

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